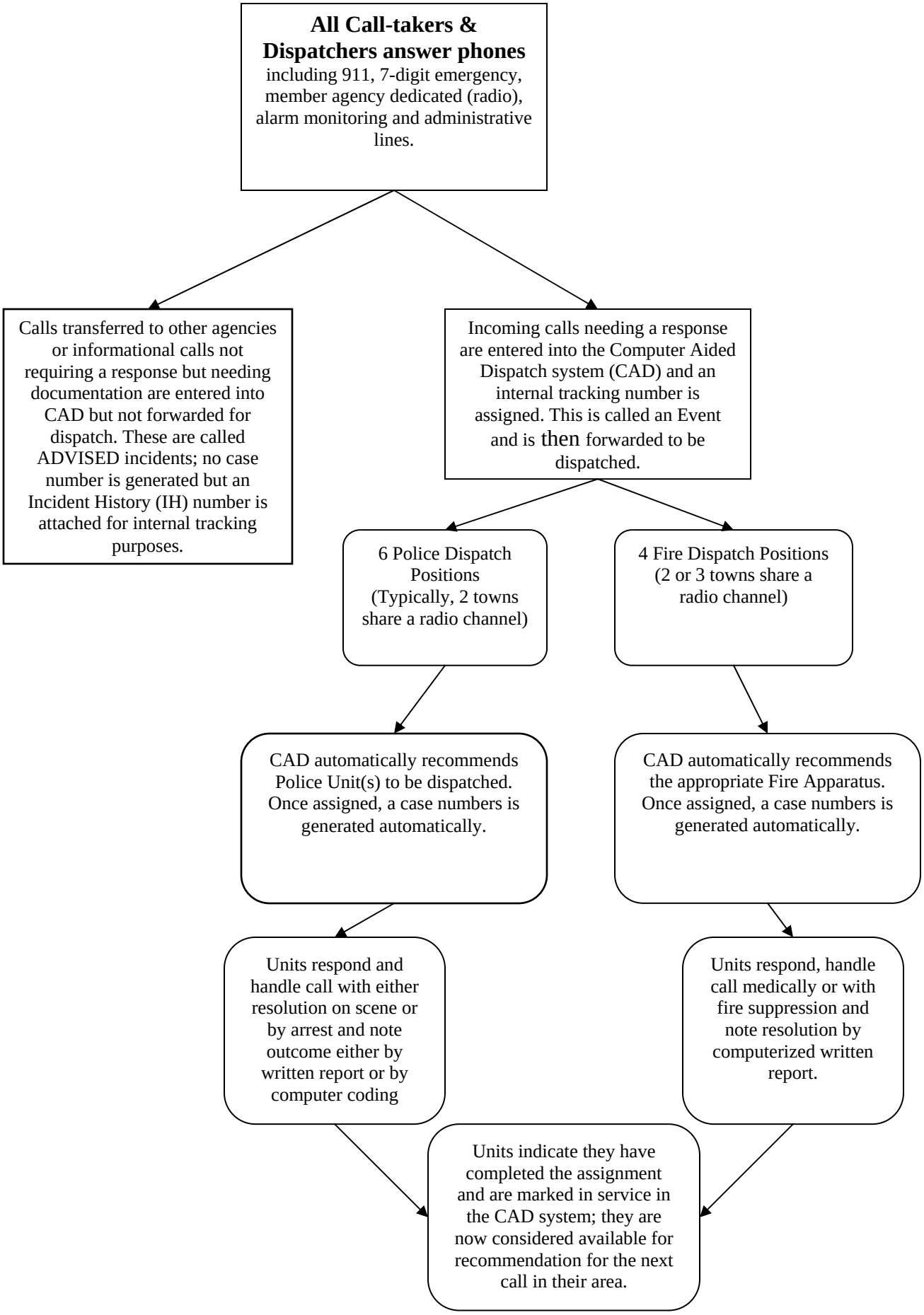LIFE OF A CALL FROM BEGINNING TO END