



## Northwest Central Dispatch System

1975 E. Davis Street  
Arlington Heights, IL

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**MINUTES OF THE REGULAR MEETING OF THE EXECUTIVE COMMITTEE OF THE NORTHWEST CENTRAL DISPATCH SYSTEM, HELD IN THE PALATINE VILLAGE HALL, 200 E. WOOD STREET, COMMUNITY ROOM B, PALATINE, COOK COUNTY, ILLINOIS, ON THURSDAY, JANUARY 19, 2023.**

### **CALL TO ORDER**

Chief Alan Wax called the meeting to order at 8:00 A.M.

### **ATTENDING**

Nick Pecora (Arlington Heights Police Chief), Lance Harris (Arlington Heights Interim Fire Chief), Dave Dorn (Barrington Police Chief), John Christian (Barrington Fire Chief), Brian Budds (Buffalo Grove Police Chief), Mike Baker (Buffalo Grove Fire Chief), Chuck Walsh (Elk Grove Police Chief), Richard Mikel (Elk Grove Fire Chief), Kasia Cawley (Hoffman Estates Police Chief), Alan Wax (Hoffman Estates Fire Chief), Bob Haas (Inverness Police Chief), Mike Eterno (Mount Prospect Police Chief), John Dolan, (Mount Prospect Fire Chief), Dave Daigle (Palatine Police Chief), Pat Gratianna (Palatine Fire Chief), Bill Caponigro (Prospect Heights Police Chief), John Nowacki (Rolling Meadows Police Chief), Pete Sutter (Rolling Meadows Fire Chief), D/C Shawn Green for Bill Wolf (Schaumburg Police Chief), D/C Fabio Puccini for Jim Walters (Schaumburg Fire Chief), Daryl Syre (Streamwood Police Chief), Mike Meyer (Streamwood Fire Chief).

A quorum was present.

### **OTHERS ATTENDING**

Mick Fleming, JEMS Director

### **MEMBERS ABSENT**

Barrington Countryside Fire

### **NWCDS PERSONNEL**

John Ferraro, Executive Director; Nate Krause, Operations Manager-Training; Christine Zatz, Office Manager.

### **INTRODUCTIONS**

None

### **APPROVAL OF MINUTES**

Moved by Chief Haas and seconded by Chief Daigle to approve the minutes of the November 17, 2022, Regular Meeting. *Voice Vote: Motion Carried.*



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### **EXECUTIVE DIRECTOR'S UPDATE**

#### **NWCDS/NWC911 Joint Board Future Planning Subcommittee**

As discussed at the last NWCDS/NWC911 Joint Board meeting in November of 2022, a subcommittee was formed and will meet on January 24<sup>th</sup> to begin discussing the scope of work in specific areas of focus for 2023.

#### **Hiring and Personnel Matters**

The five (5) Telecommunicators that were hired in October of last year continue to progress through training. Each has completed their EMD/EFD certification.

We remain one (1) Telecommunicator below full-staffing. Additionally, we are anticipating two (2) retirements in May. For these reasons, we will be conducting our large scale testing in March and again when we usually do it in August.

The collective bargaining agreement with our Telecommunicators expired on December 31, 2022. While we did receive an intent to bargain from MAP in the summer of 2022, we have not received a contract proposal or suggested meeting dates.

#### **New 9-1-1 Network/ESInet**

The State and AT&T is working on scheduling our cutover. It should take place in the first quarter of this year. Project management meetings have resumed with the State, AT&T, and Solacom.

#### **Cybersecurity Risk Assessment**

The State of Illinois and the Division of Information Security offered a free Cybersecurity Risk Assessment. NWCDS staff met with Jerry Joel, the Division's Cyber Navigator for several hours answering survey questions about our security policies, procedures, and training. Jerry also completed a building tour and analyzed IT. He will be issuing a report for NWCDS' internal use and will highlight high risk areas that require improvement. One of the positives of the survey was learning that the State performs monitoring of certain systems for free. We may be able to save around \$7,000 annually if we take advantage of this service.

### **NEW BUSINESS**

#### **NWCDS 2023 Point-of-Contact List – Information Only**

John explained that this list is Included in the meeting packet.

#### **NWCDS Achievements – Information Only**

John included the 2022 achievements in the meeting packet. He stated that he will go through the 2022 Achievements more at the Board meeting which follows this meeting.

#### **2023 NWCDS Goals – Approval/Voice Vote**

The full list of 2023 Goals are listed in the meeting packet, but John touched on a couple of the 2023 goals which include:



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- A backup radio system (RFP in the works)
- Portable Radio Subcommittee will have a demo day prior to writing an RFP

Moved by Chief Baker and seconded by Chief Mikel to approve the NWCDS 2023 Goals as provided in the Meeting Packet, and recommend it to the Board.

*Voice Vote: Motion Carried.*

### **DuPage Interoperable Radio Agreement – Information Only**

John stated that DuPage County inquired about sharing our talk groups (NOT the encryption key) and are in talks to decide whether the mutual aid talk groups would work best at this time.

### **OLD BUSINESS**

#### **New CAD/Police Records/Mobile Data – Update**

Motorola will be upgrading Motorola Premier One CAD and Records to version 4.6.9 on February 14<sup>th</sup>, 2023, correcting some of the challenges within the system.

#### **Motorola CAD/Records/Mobile**

As approved by the NWCDS/NWC911 Joint Board at the November 17, 2022, meeting, Motorola was paid only half of what was owed (\$397,000), and our attorney, John Kelly, sent a letter explaining certain criteria needed to be met before the final payment is made. This includes:

- The Master Index File improvements, and more usability, as well as clean-up.
- The successful transition to Version 4.6.9 for both CAD and Records.
- Integration of the license plate reader software with Version 4.6.9.
- The operation of the entire system on the Disaster Recovery servers located at the Schaumburg Police Department for an agreed upon amount of time.

#### **CESSA: Mental Health Law/9-8-8 – Update**

The 9-1-1 Statewide Administrator has instructed all 9-1-1 Emergency Communication Centers to handle all requests for police, fire, and EMS in the same manner as we always do. CESSA has created subcommittees, and continues to work towards a mental health care response model. The law was recently amended to extend the deadline from January 1, 2023, to July 1, 2023.

The law that approved a sweep of five million dollars (\$5,000,000) from the State 9-1-1 fund was amended, approved, and the sweep did not occur. This is good news, because it means the State is still eligible for federal 9-1-1 grand funds. There is a new house bill (HB5866) which creates the 9-8-8 taskforce. This group would be responsible for reviewing annual data from the State of Illinois and reviewing other State's data and funding possibilities.



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### Live 9-1-1 Product – Update

Live 9-1-1 is an application whereby police officers and firefighters can listen to 9-1-1 calls live while responding to calls. The application allows for “geo-fencing” so the 9-1-1 audio would only be for the appropriate and selected response area. The Schaumburg Police Department inquired about this service and offered to do a trial with the application. Live 9-1-1 agreed to let us do a trial free of charge, so long as we gave ample feedback about what went well and what could have gone better. The trial has begun and will last for several weeks.

The goals of the application are:

- To allow responders to hear tone, volume, and rate of speech
- To provide for quicker response
- To provide a safer environment for the citizens and the responders
- To ensure the responders have all necessary information

### Image Trend Fire Records Training 2-Day Event – Update

John thanked Joe Albert from Elk Grove Fire and Rick Manthy from Arlington Heights For coordinating the January 24-25 Fire Records Training Event to be held at BluSky Restoration, 3200 Squibb Ave., Rolling Meadows, IL. He reminded everyone that the event will be divided into “information in” on January 24<sup>th</sup>, and ‘information out’ on the 25<sup>th</sup>. They have a 100-person auditorium with desks and lunch will be provided.

### EMS4 (Code 4 for EMS Incidents) – Approval/Voice Vote

Moved by Chief Mikel and seconded by Chief Gratianna to move forward with discussions within the Fire Liaison Committee to formulate a name and protocols for using EMS4. *Voice Vote: Motion Carried.*

### JEMS

Mick Fleming gave an update on various JEMS events and training that have taken place in the past year as well as what can be expected in the coming year, including more School Safety classes. He also touched on various Incident Management Teams in surrounding areas and asked the Executive Committee if they’re interested in an Incident Management Team for NWCDS’ member communities. More will be discussed in the upcoming JEMS meeting.

### Telecommunicator Week

Chief Wax announce that with Telecommunicator Week coming up in April, the Police and Fire Departments will discuss coordinating meals on different days and shifts to NWCDS as a show of appreciation.

### ADJOURNMENT

Moved by Chief Gratianna and seconded by Chief Walsh to adjourn the meeting. *Voice Vote: Motion Carried.* The meeting was adjourned at 8:57 A.M.